

## Product profile

# PM<sub>43</sub> PM<sub>43c</sub> PM<sub>23c</sub>

## Mid-Range Industrial Label Printers



PM Series mid-range industrial printers are ideal for a wide range of applications within the distribution center, warehouse manufacturing, transportation and retail environments.

### Ready – Fastest to deploy.

- Large color multi-lingual tamper proof touch-screen or icon user interface
- “No-touch” configuration capabilities
- Only CCX and WiFi certified fixed printers with standard IPv6 implementation

### Reliable – Maximize uptime. Built from 40 years of printing innovations.

- Precision Print for consistent bar code printing with pin point accuracy
- Built-in multilingual web interface on every printer ensures easy device monitoring
- The most compact industrial printers for reliable performance in space constrained environments

### Perform – Increase productivity and process efficiencies.

- Fastest throughput in its class
- Run sophisticated apps right in the printer with industry-leading Intermec Smart Printing supporting C#
- Most connectivity options in the market

The Intermec PM43 and more compact PM43c mid-range industrial label printers deliver fast, drop-in deployment, advanced connectivity and proven reliability to maximize uptime.

### Ready

Built to deliver maximum uptime, PM Series printers are available with either a tamper-proof color touchscreen in ten languages, or a universal icon interface. Reduce your workforce training and device support needs with immediate notifications via the printer and the elimination of reconfiguration due to UI tampering.

Experience the fastest deployment time in the market with Intermec’s innovative “no-touch” configuration and an optional embedded RFID chip. This patented capability allows the printer to be programmed without having to open the box or power it up, translating into speedier installations.

As the industry’s only printers available with WiFi- and CCX-Certification with additional Bluetooth® connectivity, maintaining wireless network integrity is easy. Every printer ships with Ethernet connectivity, as well as network protocol IPv6, ensuring long-term enterprise scalability.

### Reliable

As the third generation of Intermec industrial printers, the rugged PM Series incorporate features that increase uptime and reduce maintenance costs. A strong, metal construction is perfect for harsh industrial environments. And with Precision Print, even the smallest bar codes and images can be printed with pinpoint accuracy—no frequent media adjustments necessary.

Device monitoring has never been easier. Each PM43, PM43c and PM23c has an integrated web interface that allows for easy setup, monitoring and configuration through devices like handheld computers, tablets or smartphones. Integrated device management and diagnostic capabilities, provided through Intermec SmartSystems™ and Wavelink Avalanche™, reduce downtime and simplify deployment.

### Perform

With the top print speed in its class at 12 ips, you’ll gain a clear productivity advantage. But performance isn’t about just speed; it’s also about working smarter. PM Series printers are intelligent, helping you to reduce labeling errors and increase process efficiencies. In-printer apps, developed with Intermec C# for Printers, can directly control other devices such as scanners, scales, keyboard and other peripherals—without the need for an attached computer.

With its user-selectable, all-in-one programming languages, PM43, PM43c and PM23c printers fit IT infrastructures, deploying quickly into Intermec or mixed printer environments.

PM Series are co-engineered and tested with Intermec Media Products, ensuring optimized printhead performance when used with genuine Intermec media.

### Intermec Lifecycle Services – Delivering Business Continuity

Intermec Global Services provides customers and partners with best-in-class support and advanced services. Intermec Medallion® Services deliver the highest levels of productivity, device reliability, and uptime.



## Description

Industrial mid-range, direct thermal and thermal transfer label, ticket and tag printer. Also available with RFID.

## Physical Characteristics

**PM43: LxHxW:** 483 x 295 x 284 mm (19.0 x 11.6 x 11.2 in)  
**Weight:** 15.82 kg (34.88 lbs.)

**PM43C: LxHxW:** 431 x 181 x 253 mm (17.0 x 7.1 x 9.9 in)  
**Weight:** 12.5 kg (27.65 lbs.)

**PM43C with Dome Door: LxHxW:**  
500 x 245 x 253 mm (19.6 x 9.6 x 9.9 in)  
**Weight:** 12.71 kg (28.02 lbs.)

**PM23C: LxHxW:** 431.84 x 181 x 205.5 mm (17 x 7.13 x 8.09 in)  
**PM23C with Dome Door: LxHxW:**  
500.22 x 244.87 x 205.5 mm (19.69 x 9.64 x 8.09 in)

**PM23C with Bag Tag Door: LxHxW:**  
431.84 x 207 x 205.5 mm (17 x 8.15 x 8.09 in)  
**Weight:** 9.5 Kg (21 lb)

## PM43/43c Print Specifications

**Max. Width at 203dpi:** 108 mm (4.25 in)

**Max. Width at 300 dpi:** 106 mm (4.17 in)

**Max. Width at 406 dpi:** 104 mm (4.09 in)

**Max. Length at 203 dpi:** 4.8 m (15.75 ft)

**Max. Length at 406 dpi:** 1.2m (3.94 ft)

## PM23c Print Specifications

**Max. Width at 203dpi:** 56 mm (2.2 in)

**Max. Width at 300 dpi:** 56 mm (2.2 in)

**Max. Width at 406 dpi:** 64 mm (2.5 in)

## RFID Standards & Frequencies

18000-6C / EPC Class 1 Generation 2  
865-928 MHz radio configured to comply with local UHF RFID regulations including FCC and ETSI. Contact local representative for availability in particular regions.

## Print Speed

**At 203/300 dpi:** 100-300 mm/s (4-12 ips)

**At 406 dpi:** 100-250 mm/s (4-10 ips)

## Print Resolution

**At 203 dpi:** 8 dots/mm

**At 300 dpi:** 11.8 dots/mm

**At 406 dpi:** 16 dots/mm

## Media

**Type:** Labels and Tags, Linerless and Lined media  
**PM43/43c Max/Min Width:** 114/19 mm (4.5/0.75 in)

**Thickness:** 3 to 10.4 mil

**PM23c Max/Min Width:** 68/19 mm (2.7/0.75 in)

**Configuration:** Roll-fed or fanfold

**Sensing:** Gap, notch, black mark, continuous

**Label Roll Max. Diameter:** 213 mm (8.38 in)

**Label Roll Core:** 38-76 mm (1.5-3 in)

**Type:** Ribbons

**PM43/43c Roll Max. Diameter:**

80 mm (3.15 in), approx. 450 m

**PM23/43c Roll Max. Diameter:** 61 mm (2.40 in), 229 m

**Core ID:** 25 mm (1 in)

**Type:** Wax, mid-range, resin

**Genuine Intermec Media:** [www.intermec.com/media](http://www.intermec.com/media)

## Interfaces

### Standard:

- Ethernet 10/100 Mbps
- RS-232, up to 115.2 kB/s
- Supported Serial Protocols:
  - Fingerprint/Direct Protocol: XON/XOFF, ENQ/ACK, DSR/DTR, RTS/CTS
  - IPL: XON/XOFF, Intermec Std. Protocol
- USB 2.0
- USB Host (X1 on PM23c/PM43c, X2 on PM43)

### Optional:

- Parallel IEEE 1284
- Industrial Interface (8 digital in/out, 4 analog relays, 1 RS232/422/485 port)
- Dual Serial ports RS-232, RS-422, RS-485 and 20mA Current Loop
- Dual USB Host
- Wireless:**
  - IEEE 802.11 b/g/n + Bluetooth
  - Wi-Fi Certified, CCX (Cisco®) version 4 Certified
  - Static WEP (64 bit and 128 bit), Dynamic WEP (TLS, TTLS, PEAP, LEAP, EAP-FAST), WPA (TKIP/CCKM Personal and Enterprise, WPA2 (AES-CCMP/CCKM Personal and Enterprise)
  - Multiple industrial antenna options for maximized coverage

### Supported Protocols:

- TCP/IP-suite (TCP, UDP, ICMP, IGMP), LPR/LPD, FTP, BOOTP, DHCP, HTTP, SNMPv1/2c/3, SNMP-MIBII supported – over UDP/IP (private enterprise MIB included), SMTP
- Supports IPv4 and IPv6
  - “No-touch” configuration capability through embedded RFID chip

## Software

### Printer Command Languages:

- IPL, DP, ZSim (ZPL), DSim (DPL)
- XML enabled for SAP® All and Oracle® WMS

### Applications / Drivers:

- InterDriver™ Windows printer driver
- Intermec Certified Device Types for SAP®
- Intermec label design and print package

### Smart Printing Languages:

- Intermec C# for Printers
  - Smart Printing Developer Resource Kit
  - Write apps with .NET-compatible development environments
- Intermec Fingerprint
  - Use Intermec Fingerprint ApplicationBuilder (IFAB)

### Configuration & Device Management Support:

- PrintSet for printer configuration
- SmartSystems™
- Sophisticated web interface for configuration, upgrade and 1:1 management
- Wavelink Avalanche™

## Bar Code Symbologies

All major 1D and 2D symbologies are supported.

## Standards Supported

UPC/EAN Shipping Container; UCC/EAN 128 Serial Shipping Container; MH10.8 Shipping Label; AIAG (shipping parts label); OGMARS; POSTNET; HIBCC; ISBT 128; GM1724; UPS Shipping label; Global Transport Label

## Fonts

Monotype font engine

Non-Latin fonts available through WTLE

## Graphics

Supports PCX, PNG, GIF and BMP file formats.

Other formats supported with Label Generation Tools.

## Memory

**Standard:** 128MB Flash memory, 128MB SDRAM, Multi-GB USB memory device (FAT16/FAT32)

## User Interface

Color Touch UI

Icon UI

## User Interface Languages

On Color Touch LCD and Web Interface:

English, Russian, German, French, Portuguese, Spanish, Italian, Korean, Simplified and Traditional Chinese

## Power Supply

**AC Voltage:** 100 to 240 VAC, 45 to 65Hz

**PFC Regulation:** IEC320/C14

**Power Consumption:** Standby 9W; Peak 300W

## Operating Environment

### Ambient Operating Temperature:

+5°C to +40°C (+41°F to +104°F)

**Storage Temperature:** -20°C to +70°C (-4°F to +152°F)

**Humidity:** 20 to 80% non-condensing

## Regulatory Approvals

RoHS Compliant, CE (EN55022 Class A), FCC Class A, UL/cUL, D Mark and CCC

## Options and Accessories

Consult the PM Series Accessory Guide for full details: Integral self-strip unit with liner takeup, label taken sensor (LTS), media low sensor, media supply hub, parallel interface board, real time clock, RFID UHF, additional serial interface boards<sup>1</sup>, industrial interface boards<sup>1</sup>, collapsible ribbon and liner core<sup>2</sup>, cutter<sup>2</sup>, linerless<sup>2</sup>, full batch label/liner rewinder<sup>3</sup>

<sup>1</sup> Not applicable when using IPL firmware

<sup>2</sup> Compatible with PM43 and PM43c only

<sup>3</sup> Compatible with PM43 only

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## Customer Service and Support

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## About Compsee

### Who We Are

Compsee is a leading total solutions provider of asset collection, collection, and services and printers, barcode verifiers, and a range of software to track materials and manage your technologies. We also provide a complete suite of services to aid in the configuration, installation and management of your technologies.

### 30+ Years of Experience

Our product and service experts have been serving both small and large businesses since 1984. Identifying better technologies and systems to manage your data is our expertise, and over the years we have built a solid network of hardware manufacturers and software developers to provide you with the most advanced data tracking solutions available. We aim to create a customized solution for your unique business needs.

## Why Choose Compsee?

### Expert Technical Support

Our experts are always available to suggest products and solutions for your needs. We pride ourselves on staying up-to-date with the newest technologies and services and passing this information along to you.

### Outstanding Access to Top Manufacturers

Compsee maintains strong strategic partnerships with the leading manufacturers in barcoding, mobile computing, printing and RFID.

### Complete Deployment Services

We specialize in custom system setups, including configuration and software loading on your newly purchased equipment. We provide product activation & imaging, inspection, asset tagging, custom packaging and shipping services to ensure your technologies arrive at your business ready for operation right out of the box. Additionally, we are able to install the new technologies and train your employees.

### Responsive Customer Service

Every phone call and email is responded to promptly, completely and accurately by our customer service team.

### Lifelong Product Support

Our Life Cycle Services provide lifelong support of your technologies after initial installation, including product repair, mobile device management, warranty management, product refreshes, and e-waste recycling. With our advance exchange program, we keep replacement supplies in stock and immediately send them to you to minimize system downtime.

### Compsee Reduces Your Cost of Ownership

By leveraging our dependable and high quality managed services, you can rest assured that your Return on Investment is maximized and total cost of ownership is kept to a minimum.

[Contact us for product / service recommendations & to place an order](#)

## Partners



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